## **Customer service test programme**

## 1. Selecting the model coding:

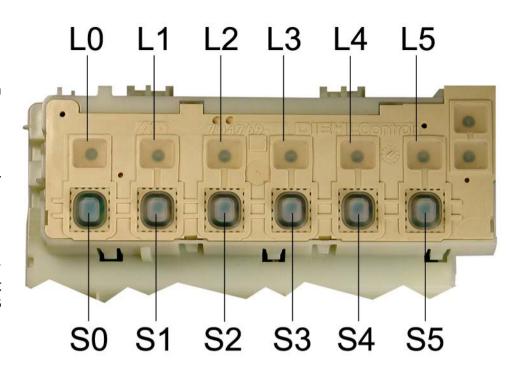
- Switch off the appliance.
- When the door is closed, hold down two buttons and press main switch until the model coding is indicated via the LEDs L2 L4.

#### 2. Selecting the special programme:

- When the two buttons are released, LED L3 lights up and LED L4 flashes.

#### 3. Reading out the fault memory:

- Press button S4 to read out the fault memory of the last wash cycle.
- A fault which has occurred is indicated via LEDs L2 L4 (see Fault code table). If a fault has not occurred in the last wash cycle, LED L3 remains lit and LED 4 continues flashing.



## 4. Customer service test programme

- When the fault memory has been read out, press button S3. The customer service programme starts.
- While the programme is running, LED L4 flashes.
- A fault which has occurred is indicated immediately as a code via LEDs L2 L4 (heating fault after 60 minutes).
- If several faults occur, only the fault with the highest value is displayed.
- While the customer service programme is running, each status change of the analogue signal inputs (e.g. filling switch F1) is acknowledged
  by the electronics module with LEDs which flash briefly. (Performance test of the LEDs).
- The water points are actuated for as long as the programme is running.
- Following each repair a customer service test programme must be run to detect any other faults.
- Switch to the next programme position with the S3 button. (Exception: Move to the next filling step by pressing filling switch F1 only).

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## Fault code table:

Fault code without display			Fault type	Value
L1	L2	L3		
0	0	*	Heating fault	high
0	*	0	NTC fault	
0	*	*	Filling fault	
*	0	0	Water points cannot be positioned	
*	0	*		
*	*	0	Aqua sensor	
*	*	*		V low
0 = LI	ED off	<b>*</b> = Ll	ED flashes quickly (2 Hz)	

# Sequence of the customer service test programme:

	Function	Temperature	Capacity	Time (s)	Sensor		Symbol
1	P			15		Р	= Pump
2	VF				F1	VF	= Prefill
3	PA			5		F	= Fill (level F1)
4	F + reversal relay/auxiliary winding (SICASYM)		3.9	X + 10		U	= Circulate
5	Ü + H + ZR	max. 72 °		120		Н	= Heating
6	U + H	60 °C				ZR	= Dispense detergent
7	U + H + R	max. 72 °		120		ZK	= Dispense rinse aid
8	U + ZK			120		R	= Regeneration valve
9	WP			30		FWW	= Fill soft water
10	P			45		WP	= Alternating pump
11	FWW			60		SP	= Intermittent pump
12	SP			30		PA	= Pause
13	P			30		Χ	= Calculated refill time
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