

# Customer service test programme

## 1. Selecting the model coding:

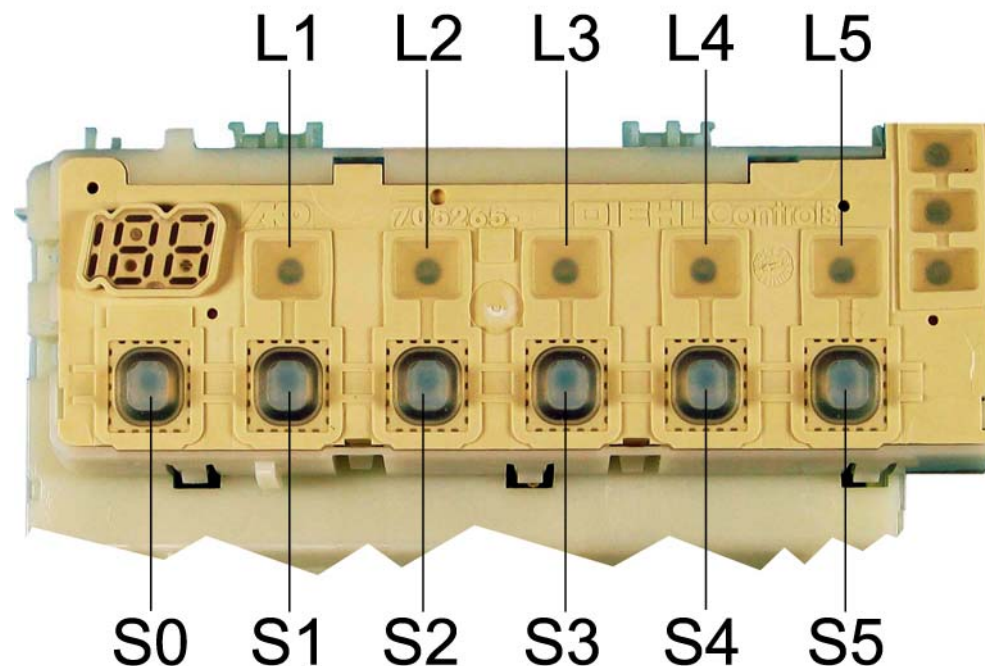
Switch off the appliance. When the door is closed, hold down two buttons and press main switch until the model coding is indicated on the display.

## 2. Selecting the special programme:

When the two buttons are released, LED L3 lights up and LED L4 flashes. P0 is displayed. The required special programme can be selected by pressing the S3 button.

- **P0** = Read out fault memory
- **P1** = Customer service test programme
- **P2/P3** = In-plant test programmes
- **P4** = Model coding

**Press S6 to acknowledge the selected programme.**



## 3. Read out fault memory (P0)

The faults of the last 8 wash cycles can be scanned by pressing the S4 button. When the button is pressed, the wash cycle is displayed (00 – 07). When the button is released, the associated fault is displayed (see table). If several faults occur in a wash cycle, only the fault with the highest value is displayed. The customer service programme can be started by pressing the S3 button.

## 4. Customer service test programme (P1)

The customer service programme starts as soon as the programme P1 is acknowledged (with S4). While the customer service programme is running, each status change of the analogue signal inputs (e.g. filling switch F1) is acknowledged by the electronics module with LEDs which flash briefly. The particular programme position is indicated via the display. The water points are actuated for as long as the programme is running. The LED L4 flashes for as long as the customer service programme is running.

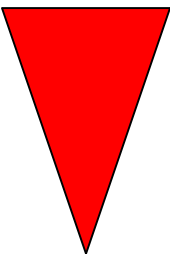
Switch to the next programme position with the S3 button.

(Exception: Move to the next filling step by pressing filling switch F1 only)

A fault which has occurred is indicated immediately via the display (heating fault after 60 minutes). If several faults occur, only the fault with the highest value is displayed. Following each repair a customer service test programme must be run to detect any other faults.

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### Fault code:

Fault code	Fault type	Value
E1	Heating fault	 <div>high</div> <div>low</div>
E2	NTC fault	
E3	Filling fault	
E4	Water points cannot be positioned	
E5	- - -	
E6	Aqua sensor	
E7	- - -	

### Sequence of the customer service test programme:

	Function	Temperature	Capacity	Time (s)	Sensor	Symbol
1	P			15		P = Pump
2	VF				F1	VF = Prefill
3	PA			5		F = Fill (level F1)
4	F + reversal relay/auxiliary winding (SICASYM) + AWT		3.9	X + 10		U = Circulate
5	U + H + ZR	max. 72 °		120		H = Heating
6	U + H	60 °C				ZR = Dispense detergent
7	U + H + R	max. 72 °		120		ZK = Dispense rinse aid
8	U + ZK			120		R = Regeneration valve
	U + H + ZK					FWW = Fill soft water
9	AS_KAL_IR + U + H					AS_KAL = Calibrate Aqua sensor
	AS_KAL_IR					AWT = Heat exchanger outlet valve
10	WP			30		WP = Alternating pump
11	P			45		SP = Intermittent pump
12	FWW + AWT			60		PA = Pause
13	SP			30		X = Calculated refill time
14	P + AWT			30		
0	End					

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