

# Customer service test programme

## 1 Selection:

When the door is open, hold down two buttons and actuate the main switch until the model code is displayed.

## 2 Select special programme:

When the two buttons are released, LED L3 illuminates and LED L4 flashes. P0 is displayed. Press button S3 to select the required special programme.

- **P0** = Read out fault memory
- **P1** = Customer service test programme
- **P2/P3** = Factory test programmes
- **P4** = Model code

**Press button S4 to acknowledge the selected programme.**

## Read out fault memory (P0)

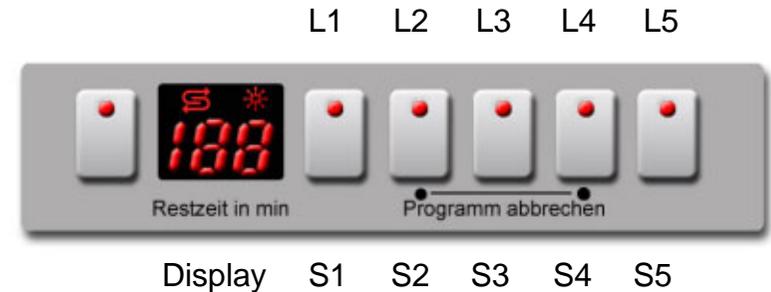
Press button S4 to scan the faults of the last 8 rinse cycles. When the button is pressed, rinse cycle is displayed (00 – 07). When the button is released, the associated fault (see table) is displayed. If several faults occur in one rinse cycle, only the fault with the highest value is displayed.

## Customer service test programme (P1)

Close the door to start the customer service programme.

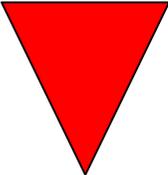
Press button S3 to move to the next programme position.  
(Exception: Move to the next filling step by pressing filling switch F1 only)

A fault which has occurred is displayed immediately (heating fault after 60 minutes). If several faults occur, only the fault with the highest value is displayed. Following each repair, a customer service test programme must be run in order to detect any other faults.



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**Fault code:**

Fault code	Fault type	Value
E0	Not a fault	<div style="text-align: center;">                     High                        Low                 </div>
E1	Heating fault	
E2	NTC fault	
E3	Filling fault	
E4	Water points cannot be positioned	
E5	Tachogenerator	
E6	Aqua sensor	
E7	- - -	

**Sequence of the customer service test programme:**

	Function	Temperature	Capacity	Time (s)	Sensor	Symbol
0	P			15		P = Pump
1	VF				F1	VF = Prefill
2	F + AWT + U (Circulation for 100 s at end of filling only)		3.9 l	X		F = Fill (level F1)
3	U + H + ZR	max. 72°C		120		U = Circulate
4	U + H	60°C				H = Heat
5	U + H + R	max. 72°C		120		ZR = Dispense detergent
6	U + ZK			120		ZK = Dispense rinse aid
7	AS_KAL			max240		R = Regeneration valve
8	WP			30		FWW = Fill soft water
9	P			45		AWT = Heat exchanger outlet valve
10	FWW + AWT			60		AS_KAL= Calibrate Aqua sensor
11	SP			30		WP = Alternating pumping
12	P + AWT			30		SP = Intermittent pumping
13						X = calculated refill time

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