Material No. 9000250199

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Function	Actuation	Display					Remarks		
		-					-		
Error class (failure group)		In Customer Se	rvice program		At Cus	stomer	Appliance behaviour in error case	Results of internal appliance check	Measures
		LED's	Display	LI	ED	Display			
		Act. Clean Sani		米	岙				
		000	E:00					No error	
Interface					200		Blinking LED's at end of Flash process		Power cord of the appliance has to be disconnected (to activate on/off from main switch is not enough!)
							Stop in current position, no function	Communication issue within electronics	> Verify D-Bus - connectors (3-pole) for electrical connection failure; > Disconnected power cord (plug out and then again plug in); > Repeat flash process; > Change Modul
Power module		0 05					→ End of program	Pump triggering or pump switching is defect	Change power module
			E:01			E:01		Low voltage / Voltage drop	No appliance error!
			E:02			E:02	Running w/o heating	Working relay of heating is defect	Change power module
			E:03			E:03	→ End of program	Working relay / safety relay of heating is defect	
			E:04					Reserved	1
			E:05			E:05	Water switch is running permanently Cancelation of program (Drain)	Impulses w/o activation Water switch triac defect	

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Function	Actuation	Display					Remarks		
Error class (failure group)		In Customer Ser	rvice program		At Cus	stomer	Appliance behaviour in error case	Results of internal appliance check	Measures
		LED's	Display	LE	ED	Display			
		Act. Clean Sani		米	凸				
Door		070	E:06			E:06	Stop in current position, no function	Hall-sensor defect, wire disconnected or power module defect	Power module is functional ok, if plug is disconnected and Hallsensor is feed with supply voltage. Otherwise change Hall-sensor.
Heating		0200	F.07			5.07	Function w/o additional drying- system.	Water in fan housing Heating-circuit Zeolite is intermittent,	Measure Heating-circuit Zeolite (check zeolite-heater resistance, clixon and thermal fuse) Verify components
			E:07			E:07		fan defect, optional electronic defect, wire is intermittent.	=>only for appliance with additional drying-system
			E:08				Function w/o heating.	Heat pump detects too low water level in sump.	>Corner valve scaled >inlet house kinked >heat exchanger drain valve is leaky >until FD8904: Hydraulic resistance softener to high (e.g. detergent in salt box) >Overturned bowls / pots in appliance?
			E:09			E:09		Heating-circuit is intermittent (resistance, wire harness, safety relais pins on power module)	Measure heating resistance, check wires

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Function	Actuation	Display					Remarks	Remarks			
Error class (failure group)		In Customer Se	rvice program		At Cus	stomer	Appliance behaviour in error case	Results of internal appliance check	Measures		
		LED's	Display	LE	ΞD	Display					
		Act. Clean Sani		米	岙						
			E:10				Function w/o heating.	Thermal output to less, deposits on heating element.	Check water hardness; if necessary decalcify and clean. On repeat change heat pump.		
			E:11			E:11		NTC-failure Failure in wire to NTC's	Measure NTC's, check wires.		
			E:12					Reserved			
			E:13					Water temperature too high (> 75℃)	Safety measure - no failure! Check water inlet temperature .		
Filling		₹ % 0 0	E:14		•	E:14	Program abort with draining	Flow sensor detects no impulses, even though circulation pump detects water.	Check wires, check flow sensor (Reed-switch)		
			E:15			E:15	Program abort with interval pumping	Safety switch base carrier active. Appliance can't be turned off.	Look / Search for cause of water in base carrier		
			E:16			E:16		Water inlet (impulses from flow sensor) w/o activation of filling valve.	Check filling valve. Check triggering of filling valve.		
			E:17			E:17	Program abort with draining	Water inlet amount according flow sensor too high	Check flow control in filling valve		
			E:18		•		Waiting for water inlet. Program abort with draining	Water inlet amount according flow sensor too low or no water intake.	Check water inlet		

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Check water draining (hose

Exchange circulation pump.

Check for foreign objects.

pump cover).

Install pump cover.

Inspect check valve

Install pump cover

kinked / blocked, pressure head,

Pump cover missing?

Circulation pump stiff?

Check valve leaky

missing

Drain pump blocked; possibly pump cover is

Function	Actuation	Display					Remarks			
Error class (failure group)		In Customer Service program			At Cus	tomer	Appliance behaviour in error case	Results of internal appliance check	Measures	
		LED's	Display	LE	ΞD	Display				
		Act. Clean Sani		米	凸					
Circulation pump		Z 0 Z 0 Z 0 Z 0 Z 0 Z 0 Z 0 Z 0 Z 0 Z 0	E:19					Reserved		
			E:20			E:20	→ End of program	Wrong resistance value of circulation pump	Check wires, measure coil.	
			E:21			E:21	→ End of program	Circulation pump blocked	Check for foreign objects, if necessary renew	
Drainpump			E:22					Reserved		
			E:23			E:23	→ End of program	Wrong resistance value of drain pump	Check wires, measure coil	
							→ End of program	Draining not possible.	Clean filters.	

E:24

E:25

→ End of program

E:24

E:25

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Function	Actuation	Display	Remarks
•			

Error class (failure group)	In Customer Ser	mer Service program					Results of internal appliance check	Measures
	LED's	Display	LE	ED	Display			
	Act. Clean Sani		米	岙				
Waterswitch		E:26					Impulses from water switch are missing despite triggering	Check wires. Measure supply voltage on motor. Check switch of water switch
		E:27					Reserved	
Aquasensor		E:28				Function w/o aquasensor	Calibration of aquasensor not successful	Check wires. Dirt on aquasensor. Is appliance serially equipped with aquasensor?
General		E:29					Reserved	
		E:30				Normal function	Overvoltage	Not customer service relevant
		E:31					Measured value circulation pump	Not customer service relevant
		E:32				1	Measured value drain pump	Not customer service relevant

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Function	Display		Remark						
	Software (old)*	Software (new)*	Can be skipped	Time (s)	Value	Check / Measure	Remark		

^{*}depend of the software version is it possible to have different programsteps

1.1 Customer Service Program

Preparation						Remove approx. 0.5 I water from salt dispenser	Regeneration valve must be checked for leaks at appropriate customer specifications (see also steps with display 10 + S:32 or S:11 + S:33)
CoilCheck	S:00	S:00	No	approx. 20			Check the drain pump. Activate the drain pump and place the water switch in the top basket position.
Check flow sensor and flow controller	S:01 – S:03 (Step S:04 to S:06 are displayed only if error E 18 occurs)	S:01 – S:03 (Step S:04 to S:06 are displayed only if error E 18 occurs)	No	approx. 10-100			Add 50 ml (filling valve, drainage pump and circulation pump are activated in succession).
Pause	S:07 (Step is not displayed)	S:07 (Step is not displayed)	No	10			
Fill + pump	S:08 – S:10	S:08 – S:09	No	approx. 100			Residual quantity in the pump sump is pumped off.
Pause	S:11	S:10	No	10		Visual inspection: water level in salt dispenser.	No change to water level ==> Regeneration valve leakproof.
Fill	S:12	S:11	No	approx. 40	1,5	Check waterinlet amount	Inside of 40sec the capacity must be obtain. All the water is conveyed to the pump sump.
Pause	S:13	S:12	No	10		Visual inspection: water level in appliance.	Water level on upper edge of fine mesh filter (= 1.5 l in pump sump).
Fill	S:14 – S:15	S:13 – S:14	No	approx. 60	2,5 l		Total: 4 I in appliance

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Customer Service Program

Function	Dis	play	Remark				
	Software (old)*	Software (new)*	Can be skipped	Time (s)	Value	Check / Measure	Remark
Circulate	S:16	S:15	No	15			Circulation pump must not "snorkel".
Dispense (detergent	S:17	S:16	No	10			
Circulate + heat + calibrate AquaSensor	S:18 – S:19	S:17 – S:18	No	110			
Circulate + heat	S:20	S:19	Yes		40 °C		Increase of temperature during heating +2.5 °C/min
Pause	S:21	S:20	No	5			
Circulate + dispense (rinse aid)	S:22 – S:24	S:21 – S:23	No	60			Number of impulses = set value of dispensed rinse aid.
Circulate + heat + change position of water switch	S:25 – S:26	S:24 – S:25	Ja	approx. 480	65 °C		Increase of temperature during heating +2.5 °C/min. Change every 30 s roof shower head, top basket, bottom basket.
Pump off	S:27	S:26	No	45			
Pause	S:28 – S:29	S:27 – S:28	Yes	70			
Pump off + fill + regenerate	S:30 – S:32	S:29 – S:31	No	approx. 20			Drain the complete appliance
Pause	S: 33	S:32	No	10		Visual inspection: water level in salt dispenser.	Water level in salt dispenser must be increased by several cm.
Pump + fill	S:34 – S:35	S:33 – S:34	No	approx. 100	41		Rinse the brine solution out of the pump sump
Pump	S:36	S:35	No	30			Drain the complete appliance

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Function	Dis	play	Remark				
	Software (old)*	Software (new)*	Can be skipped	Time (s)	Value	Check / Measure	Remark
Check whether appliance was drained (activates circulation pump and drain pump)	S:37 – S:38 (Step S:39 to S:40 are displayed only if error E 24 occurs)	S:36 – S:37 (Step S:38 to S:39 are displayed only if error E 24 occurs)	No	approx. 10-120			Self-check whether appliance was drained.
End of test programme		or "End LED" lit				Switch off main switch	Test has ended. When the appliance is next switched on, the normal rinse programme is displayed

1.2 Reset program

Reset			Perform reset	Is possible at any time by pressing the button "Start" for longer than 3 seconds

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Function	Actuation	Display L1 L2 L3	Remark
Operating diagram	A B		○ LED off ● LED on LED flashes
Reset *	① C C C C Start	LED "Active" flashes	Appliance is switched on
* Before selecting the special programmes, perform a reset	L1 L2 L3 (A) (B) Start	LED "Active" off	Press "Start" button for 3 seconds
Select special programmes	① C C C Start		Switch off the appliance
	L1 L2 L3 (A) (B) Start		Press and hold down buttons "A" + "B"
	① L1 L2 L3 (A) (B) Start		Press the main switch
	L1 L2 L3 (A) (B) Start	0200	Release buttons when LED L2 flashes and LED L3 is on
Select special programmes	① L1 L2 L3 A B Start	0500	Press button "A" until required programme is selected
			Error memory Customer service test programme Not relevant to customer service Demonstration programme

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Function	Actuation				Display L1 L2 L3	Remark
Read out error memory	0	O O O O L1 L2 L3	(A) (B)	Start	0500	Activate: Press button "B"
	1	0 0 0 L1 L2 L3	(A) (B)	Start		Highest order fault from last rinse cycle is displayed
Customer service test programme	①	O O O L1 L2 L3	(A) (B)	Start	• 0 0	Activate: Press button "B"
					₹ % 0 0	Test programme is active
Skip test step	0	0 0 0 L1 L2 L3	(A) (B)	Start	\$\frac{1}{2}\oldots 0	Press button "A" Not all test steps can be skipped (see customer service test programme)
	•					
End special programmes In error memory	① ↑	O O O L1 L2 L3	(A) (B)	Start		Switch off main switch
In the customer service test programme	①	0 0 0 L1 L2 L3	(A) (B)	Start		Press "Start" button for 3 seconds (Reset)
	1	C1 L2 L3	(A) (B)	Start		Switch off main switch

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Function	Actuation			Display L1 L2 L3	Remark
Select demonstration programme	①	° ° ° ° ° ° ° ° ° ° ° ° ° ° ° ° ° ° °	Start	• • •	Activate: Press button "B"
	①	° ° ° A B	Start	LED "ECO" is on	If there is no LED "ECO", LED L1 is on
End demonstration	Door				When programme is running, open door
programme	①	° ° ° A B	Start	LED "ECO" off LED "End" is on	Press "Start" button for 3 seconds (Reset)
	① ↑	L1 L2 L3 (A) (B)	Start	LED "End" off	Hold down buttons "A" + "B"
	1	L1 L2 L3 (A) (B)	Start		Switch off main switch

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K11

Filler valve Drainage valve

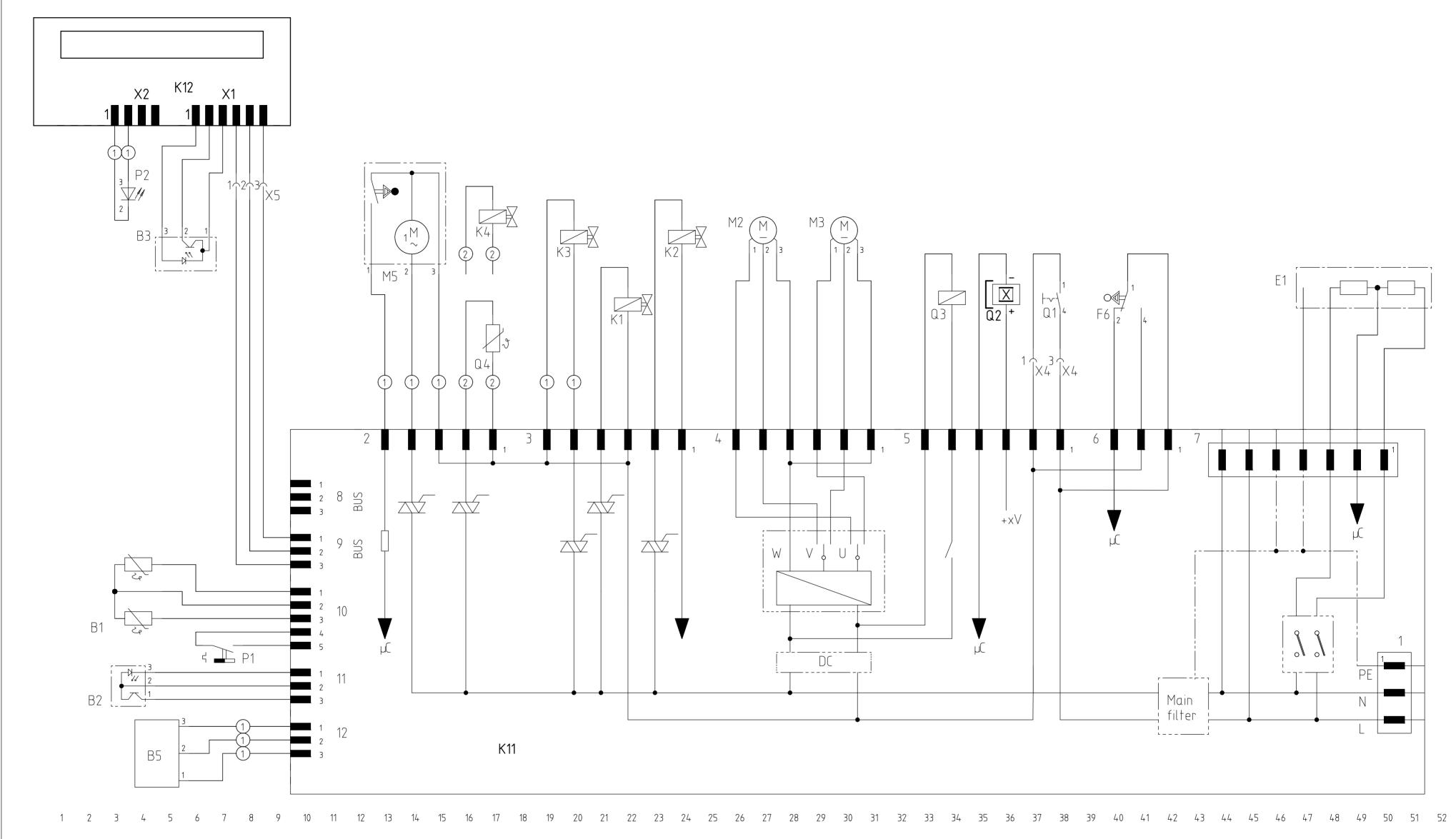
Power unit

M5 Water switch

Operating unit T Circulation pump BLDC

Filler valve warm water

Detergent solution pump BLDC 29-30



REF	Components	Path	REF	Components	Path
B 1	Temperature sensor NTC	5	P1	Impeller meter	6-8
B2	Low salt sensor optical	4	P2	On light	3
B3	Low rinse aid sensor optical	5-6	Q1	Main switch	38
B 5	Aqua sensor 1	6	Q2	Door switch	36
E1	Heater	47,48,50,51	Q3	Dispenser coil	34
F6	Safety pressure switch	40-41	Q4	Drainage actuator	17
K1	Regeneration valve	22			
K2	Filler valve	24			

20

17

9-51 3-8

26-27

12-15

- 1) Fitted depending on features
- ② Q4: only by storage tank, K4: only by second aquastop

Circuit Diagram
GV 640A EK- und MK-Var. 5600 0000148118 Ε Material No. 9000250148