

#### Technical Description: 5600000171699 / Rev, Seq: C, 1 / Date: 24.06.2010

	Func	ction	Actuation	Display	Remarks
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Error class (failure group)	In Customer Ser	vice program		At Customer		Appliance behaviour in error case	Results of internal appliance check	Measures
	LED's	Display	LE	ED	Display			
	Act. Clean Sani		✵	岙				
	000	E:00					No error	
Interface			ANA W			Blinking LED's at end of Flash process Stop in current position, no function	Communication issue within electronics	Power cord of the appliance has to be disconnected (to activate on/off from main switch is not enough!) > Verify D-Bus - connectors (3-pole) for electrical connection failure; > Disconnected power cord (plug out and then again plug in); > Repeat flash process; > Change Modul
Power module	0 0200	E:01			E:01		Pump triggering or pump switching is defect	Change power module
		E:02			E:02		Working relay of heating is defect	•
		E:03			E:03	additional drying	Working relay of additional drying system is defect.	1
		E:04			E:04		Safety relay of heating is defect	Î
		E:05			E:05	Water switch is running permanently Cancelation of program (Drain)	Impulses w/o activation Water switch triac defect	

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Function	Actuation	Display	Remarks

Error class	In Customer Serv	ice program				Appliance behaviour in	Results of internal appliance	Measures	
(failure group)						error case	check		
	LED's	Display	LE	ED	Display				
	Act. Clean Sani 灬 End 译		袾	ፚ					
Door	0500	E:06			E:06	Stop in current position, no function	Hall-sensor defect, wire disconnected or power module defect	Power module is functional ok, if plug is disconnected and Hall-sensor is feed with supply voltage. Otherwise change Hall- sensor.	
Heating		E:07			E:07	Function w/o additional drying- system.	Fan defect/blocked Fanelectronic defect	Check component / connection / Measure resistance	
		E.07			E.07			=> only dishwashers with additional drying system	
		E:08				Function w/o heating.	Heat pump detects too low water level in sump. Low voltage	>heat exchanger drain valve is leaky >Overturned bowls / pots in appliance? No device error!	
		E:09			E:09	-	Heating-circuit is intermittent (resistance, wire harness, safety relais pins on power module)	Measure heating resistance, check wires	
	-					Function w/o additional drying- system.	Heating-circuit additional drying system is intermittent (resistance/wire harness)	Check water hardness; if necessary decalcify and clean. On repeat change heat pump.	
		E:10					Fanelectronic defect Failure in wire to fan	Check component Connection?	
								=> only dishwashers with additional drying system	
		E:11			E:11	Function w/o heating.	NTC-failure Failure in wire to NTC's	Measure NTC's, check wires.	
		E:12					Reserved		

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Function Actuation Display Remarks
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Error class (failure group)	In Customer Ser	vice program	At Customer		tomer	Results of internal appliance check	Measures
	LED's	Display	LE	Ð	Display		
	Act. Clean Sani 깨 End 문		*	ふ			
		E:13				high (> 75°C)	Safety measure - no failure! Check water inlet temperature .

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	Function	Actuation	Display	Remarks
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Error class	In Customer Serv	ice program		At Cust	tomer	Appliance behaviour in	Results of internal appliance	Measures
(failure group)		r - 0 - ···			-	error case	check	
	LED's	Display	LE	LED Display				
	Act. Clean Sani 亦 End 产		∦	岙				
Filling	2000	E:14		•	E:14	Program abort with draining	Flow sensor detects no impulses, even though circulation pump detects water.	Check wires, check flow sensor (Reed-switch)
		E:15			E:15	Program abort with interval pumping	Safety switch base carrier active. Appliance can't be turned off.	Look / Search for cause of water in base carrier
		E:16			E:16	-	Water inlet (impulses from flow sensor) w/o activation of filling valve.	Check filling valve. Check triggering of filling valve.
		E:17			E:17	Program abort with draining	Water inlet amount according flow sensor too high	Check flow control in filling valve
		E:18		•		Waiting for water inlet. Program abort with draining	Water inlet amount according flow sensor too low or no water intake.	Check water inlet
Circulation pump	20202	E:19					Reserved	
		E:20			E:20	→ End of program	Wrong resistance value of circulation pump	Check wires, measure coil.
		E:21			E:21	→ End of program	Circulation pump blocked	Check for foreign objects, if necessary renew
Drainpump	Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z	E:22			E:22	→ End of program	Water in pump sump, because of dirt filters.	Clean filters.
		E:23			E:23	→ End of program	Wrong resistance value of drain pump	Check wires, measure coil
		E:24		•	E:24	→ End of program	Draining not possible. Pump cover missing? Check valve leaky	Check water draining (hose kinked / blocked, pressure head, pump cover). Install pump cover. Inspect check valve
		E:25		•	E:25	→ End of program	Drain pump blocked; possibly pump cover is missing	Check for foreign objects. Install pump cover

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Error class In Customer Service program (failure group)					Appliance behaviour in error case	Results of internal appliance check	Measures	
	LED's	Display	LE	Ð	Display			
	Act. Clean Sani 灬 End 译		∦	ፚ				
Waterswitch		E:26				Permanent activitation of water switch	Impulses from water switch are missing despite triggering	Check wires. Measure supply voltage on motor. Check switch of water switch
		E:27					Reserved	
Aquasensor		E:28				Function w/o aquasensor	Calibration of aquasensor not successful	Check wires. Dirt on aquasensor. Is appliance serially equipped with aquasensor?
General		E:29				No correct functions / Bad washing/drying result possible	Lowvoltage (<190V)	No device error!
		E:30				Dishwasher switchs off themself	Overvoltage (>290V)	No device error!
		E:31					Reserved	
		E:32					Reserved	

Function	Display	Remark				
	Display	Can be skipped	Time (s)	Value	Check / Measure	Remark
1.1 Customer Service	e Program					
Preparation					Remove approx. 0.5 I water from salt dispenser	Regeneration valve must be checked for leaks at appropriate customer specifications (see also steps with display S:04 + S:17).
CoilCheck	S:00	No	approx. 20			Check the drain pump. Activate the drain pump and place the water switch in the top basket position.
Check flow sensor and flow controller	S:01	No	approx. 10-100			Add 50 ml (filling valve, drainage pump and circulation pump are activated in succession).
Pause	S:02	No	10			
Fill + pump	S:03	No	approx. 100			Heat exchanger is overfilled, residual quantity in the pump sump is pumped off ==> heat exchanger full (contains 3.1 I water).
Pause	S:04	No	10		Visual inspection: water level in salt dispenser.	No change to water level ==> Regeneration valve leakproof.
Fill	S:05	No	approx. 40	1,5 I	Check water inlet amount	Within of 40s should the filling amount achieved. The heat exchanger will be overvilled.
Pause	S:06	No	10		Visual inspection: water level in appliance.	Water level on upper edge of fine mesh filter (= 1.5 l in pump sump).
Fill	S:07	No	approx. 60	2,5 I		Total: 4 I in appliance
Circulate	S:08	No	15			Circulation pump must not "snorkel".
Dispense (detergent)	S:09	No	10			

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B/S/H/

Function	Display	Remark				
	Display	Can be skipped	Time (s)	Value	Check / Measure	Remark
Circulate + calibrate AquaSensor	S:10	No	110			
Zeolith fan + heater +circulate	S:11	Yes	1200			During Zeolith heating approx. +1 °C/min temperature increase
Pause + fan	S:12	No	20			Fan runs on for 60 seconds
Circulate + dispense (rinse aid)	S:13	No	60			Number of impulses = set value of dispensed rinse aid.
Circulate + heat + change position of water switch	S:14	Yes	approx. 480	65 °C		Increase of temperature during heating +2.5 °C/min. Change every 30s roof shower head, top basket, bottom basket
Pump off	S:15	No	45			Tightness test of outlet valve Water-level at heat exchanger is not supposed to falling off
Drain heat exchanger	S:16	No	60			Check outlet valve
Pause	S:17	No	10		Visual inspection: water level in appliance.	Water level must be over handle of coarse filter
Pump off + drain heat exchanger + fill +regenerate	S:18	No	approx.20			Drain the complete appliance
Pause	S:19	No	10		Visual inspection: water level in salt dispenser.	Water level in salt dispenser must be increased by several cm.
Pump off + drain heat exchanger + fill	S:20	No	approx. 100	41		Rinse the brine solution out of the heat exchanger and pump sump.
Pump off + drain (heat exchanger)	S:21	No	30			Drain the complete appliance

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B/S/H/

# **Customer Service Program**

Function	Display	Remark				
	Display	Can be skipped	Time (s)	Value	Check / Measure	Remark
Check whether appliance was drained (activates circulation pump and drain pump)	S:22	No	approx. 10-120			Self-check whether appliance was drained.
End of test programme	"0" on display or "End LED" is lit				Switch off main switch	Test has ended. When the appliance is next switched on, the normal rinse programme is displayed

# 1.2 Reset program

Reset			Perform reset	Is possible at any time by pressing the button "Start" for longer than 3 seconds

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Function Actuation	Display Remark
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Operating diagram	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	Button name Panels are by way of example, different designs are possible

Reset * * Before selecting the special programmes,	Û ↑	A B C	Start		Appliance is switched on
perform a reset		A B C	Start	0:01	Press "Start" button for 3 seconds

Select special programmes	⊕ ↑	A B C	Start		Switch off the appliance
		A B C 1 1	Start		Press and hold down buttons "B" + "C"
		A B C 1 1	Start		Press the main switch
	$\square$	A B C ↓ ↓	Start	P0	Release buttons when P0 is displayed

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Function	Actuation	Dis	splay	Remark
Select special Selection		P	P0P7	Press button "B" until required programme is selected
			P0	Error memory
			P1	Customer service test programme
			P2	Not relevant to customer service
			P3	Not relevant to customer service
			P4	Not relevant to customer service
			P5	Not relevant to customer service
			P6	Not relevant to customer service
			P7	Demonstration programme

Read out fault memory	(A) (B) (C) ■	Start	P0	Activate: Press button "C"
	A B Ç	Start	C:00C:07	Storage space number: Hold down button "C"
	<b>↑</b>		E:00E:32	Storage space contents (fault code): Release button "C"

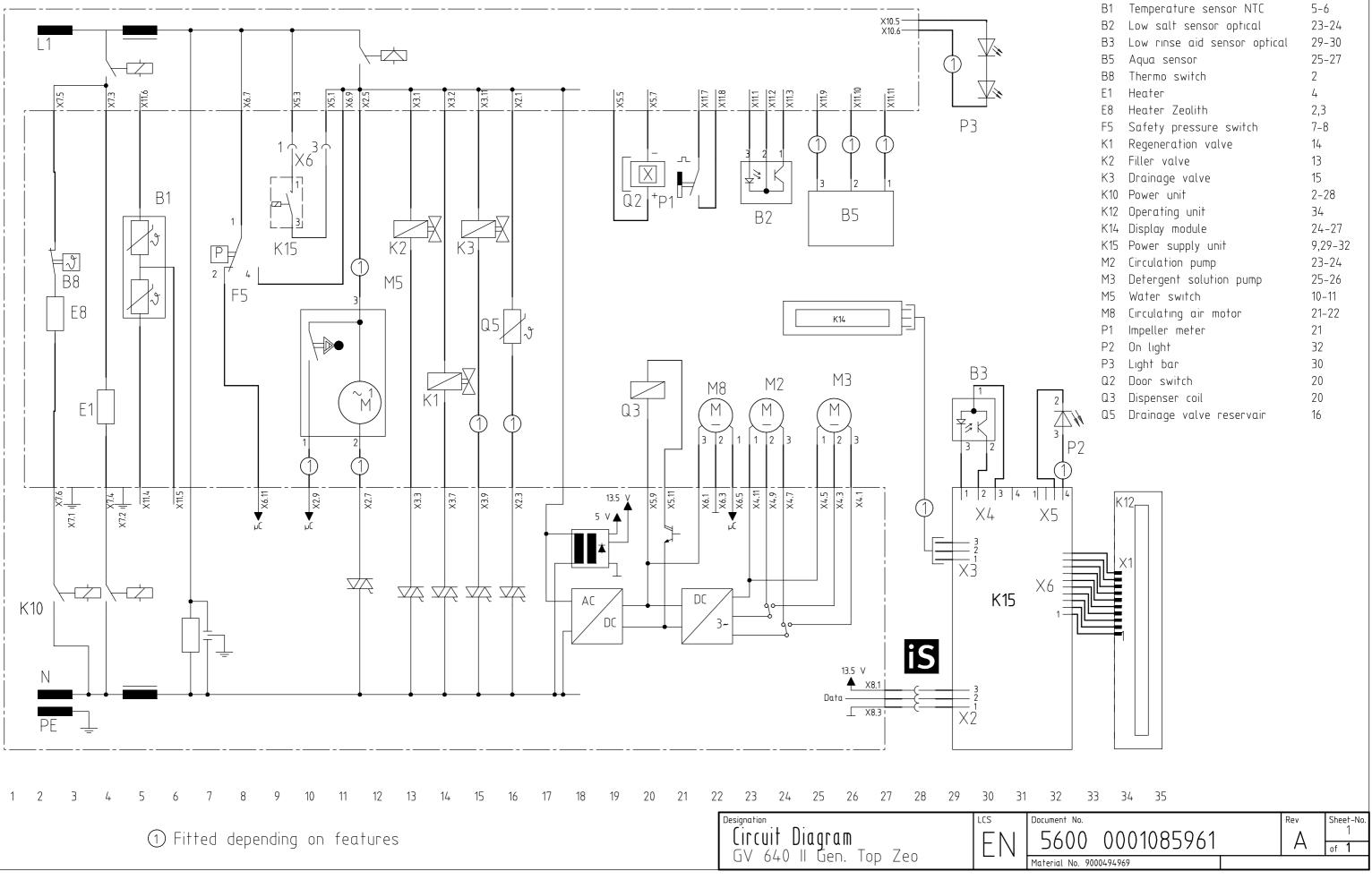
Customer service test programme	0	A B C Î	Start	P1	Press button "B" until P1 is displayed
		A B C ↑	Start	S:00S:xy	Activate: Press button "C"
Skip test step	0	A B C ↑	Start	S:00S:xy	Press button "B" Not all test steps can be skipped (see customer service test programme)

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Function	Actuatio	n		Display	Remark
End special programmes In the error memory (P0)	Û Î	A B C	Start		Switch off main switch
In the customer service test programme (P1)	1	A B C	Start	0:01	Press "Start" button for 3 seconds (Reset)
	⊕ ↑	A B C	Start		Switch off main switch
Select demonstration programme	0	(A) (B) (C) ▲	Slart	P7	Press button "B" until P7 is displayed
	0	AB©	Start	1:23	Activate: Press button "C"
	Door	•			If operation from front: Open and close door again If operation from above:
					Close and open door and close again
End demonstration programme	Door				Only if operation from above: When programme is running, open door
	()	A B C	Start	0:01	Press "Start" button for 3 seconds (Reset)
		A B C 1	Start		Hold down buttons "B" + "C"
		A B C	Start		Switch off main switch

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Released

Ref	Components	Path
B1	Temperature sensor NTC	5-6
B2	Low salt sensor optical	23-24
B3	Low rinse aid sensor optical	29-30
B5	Aqua sensor	25-27
B8	Thermo switch	2
E1	Heater	4
E8	Heater Zeolith	2,3
F5	Safety pressure switch	7-8
K1	Regeneration valve	14
K2	Filler valve	13
K3	Drainage valve	15
K10	Power unit	2-28
K12	Operating unit	34
K14	Display module	24-27
K15	Power supply unit	9,29-32
M2	Circulation pump	23-24
M3	Detergent solution pump	25-26
M5	Water switch	10-11
M8	Circulating air motor	21-22
P1	Impeller meter	21
P2	On light	32
Р3	Light bar	30
Q2		20
Q3	Dispenser coil	20
Q5	Drainage valve reservair	16
	40	
K	12	