Support
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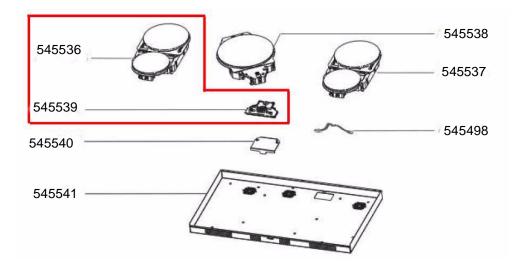
# EKI 9350.1 Rectifying fault «ER03»

# Analysis

An endurance test carried out by the quality Department recently showed a component weakness in model EKI 9350.1. This may give rise to error message ER03.

### Rectification

The Basic 2 module 160P/160IPS and the touch control need to be replaced.



## Procedure

1. Replace the Basic 2 module 160P/160IPS. Make sure that no cable gets caught.





- 2. Pay attention to the fastening clips.
- 3. The touch control needs to be newly configured when E4 appears.

#### What is to be done when [ E 4 ] appears?

#### Start

Configuration can be triggered within two minutes of applying power. The controls are not switched on here. The displays all remain dark.

#### **Deleting current configuration**

- 1. Press key B at the front left and keep it pressed.
- 2. Press key A, keep it pressed for 2 seconds and then let it go. An acoustic signal will sound, and half of the LEDs will light up. An error will have occurred if two acoustic signals sound. Start again with step 1 if this happens.
- 3. While you are still holding key B, push the slider from right to left (3 to 9 o'clock). An acoustic signal will sound if the key has been operated, otherwise start again with step 1.
- 4. Release key B. Keep key A pressed until flashing [E] symbols are shown.
- 5. Wait until the [ E ] symbols stop flashing and switch automatically to [ C ] symbols. The current configuration has been deleted.

#### **New configuration**

Configuration can be triggered within two minutes of applying power. The controls are not switched on here. The displays all remain dark.

1. Press the first power level display (as a key) at the front left. "C" will flash. Then put a pan on at the front left; "-" will appear for the correct configuration. Carry out this step for all the cooking zones.

This will complete configuration. The hob will switch off.

#### Control

Configuration will have been carried out correctly when a "0" appears in all the power setting displays when switched on.

