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EDG 6400.0

Digital programmer software bug in descaling function

Between week 04/2009 and week 06/2009

Improvement in the information to the user after the Steam Oven has been blocked because the user didn't perform the descaling cycle in due time.

Description

The Instruction Manual states the following:

"The appliance automatically detects when descaling is necessary and when this happens the Descale light stays on. If the Descaling procedure is not performed, some cooking cycles after the Descale light starts to flash. If once again the Descaling procedure is not performed, some cooking cycles after the oven functioning is blocked, the Descale light stays on and the display shows "CAL" blinking."

It has been found that the Electronic Boards with firmware version V1.1 don't always display the message "CAL" when the functioning has been blocked. However the Descale light is on and when the user tries to operate the oven the "CAL" message appears.

It is important to emphasize that if the user performs the descale cycle when the first or second warnings appear and before the steam oven operation is blocked no problem exists and the user will not perceive the above mentioned message missing.

Solution

The Electronic board firmware has been improved to always display the message "CAL" after the steam oven operation has been blocked by failure of performing a descale cycle as recommended in the instruction manual.

The new V1.2 version of the firmware is marked on the electronic board rating label as displayed in the following picture.

