Support

Responsible: Dieter Rutz Date: 14.08.2014 Tel.: (0209) 401 733 Fax: (0209) 401 743

Disabled Options at the end of the Cycle

Description

Customer selectable options are cancelled at the end of a program cycle. Technicians have replaced the main board in an attempt to rectify this for the user.

Please note! The dishwashers work correctly!

Starting from the 3rd quarter of 2012, due to an European legislation, it is mandatory that anytime the customer switches on the appliance to perform a cycle, the program must show the "ECO" cycle. For this reason, all the options eventually selected by the customer are disabled at the end of each cycle. On some models this also changes the sequence of cycles displayed to the user, the "ECO" cycle will now be displayed first necessitating the user to scroll through to select their desired program.

On some machines where the programs are displayed by numbers, i.e. "P1" for intensive 70° program and "P5" for the ECO program.

The display will show 'P5' on initial switch on. The user will need to scroll to their desired program.

All the software within the electronics has been modified, step by step, starting from the 3rd quarter of 2012, to be able to accept the above modification.

In the booklet or in a leaflet inside the dishwasher is explained that: "Any selectable programme option, including MULTITAB, is deactivated at the end of each program. You must activate it before you start a new program."

Models involved

All PNC 60cm - 45cm - 55cm.

