

Occurrence of noise in refrigerators

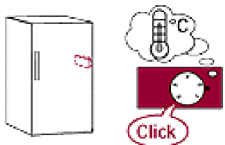
Due to recent circumstances we would like to inform you on how to deal with certain complaints by providing your customers with appropriate advice.

Please inform your customers on the cause of the noise.



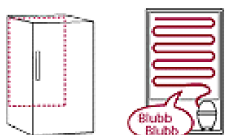
Buzzing

is a completely normal sound made by the motor (compressor). The sound may become a little louder for a short time when the motor switches on.



Clicking sounds

are quite normal and can always be heard when the thermostat switches the motor on or off.



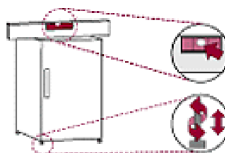
Bubbling noises

is quite normal. The noise arises when the coolant flows through the pipes.



Purring

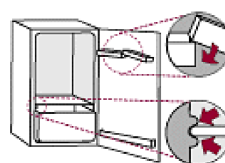
is quite normal. The noise arises when the coolant flows through the pipes. A soft noise may be generated by the air flow in the interior of multiple-zone and no-frost appliances.



Appliance not properly aligned

This noise is easy to rectify. The appliance is not standing quite straight and needs to be aligned.

Remedy: Please align the appliance with the help of a spirit level. Use the screw feet or place something under the appliance. (You will find more details in your instruction manual)



Vibrating shelves and baskets

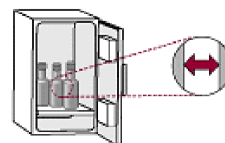
Drawers, baskets or shelves are loose or are jammed. **Remedy:** Please check the removable parts. Take them out and put them in again if necessary.



Transmission noises

are easy to rectify. The refrigerator is "making contact".

Remedy: Please move the appliance away from adjacent units or other appliances.



Noise made by the contents

Bottles or containers are making contact.

Remedy: Please move the bottles or the containers slightly apart.