

IKE 339 / KE 680-1-2T

Problems with draining off water from defrosting

Models affected

PNC Version	Released	Model name
923801....		
923801731 0	20070518	IKE339-0
923801732 0	20071105	IKE339-1
923801732 1	20090630	IKE339-1
923801732 2	20100610	IKE339-1
923801744 0	20090509	IKE339-0CN
923807....		
923807505 0	20080104	KE680-1-2T
923807505 0	20080111	KE680-1-2T

Description

In the case of the refrigerators shown in the chart above, an excessive amount of condensate may build up under certain ambient and installation conditions. This may cause problems with draining off the condensate through the discharge hole.

This error may occur when the guides of the refrigerator drawer have been mounted too far to the back. The drawer will then touch the bottom of the refrigerator section and prevent the condensation water from flowing into the discharge hole during the defrosting procedure in the refrigerator.

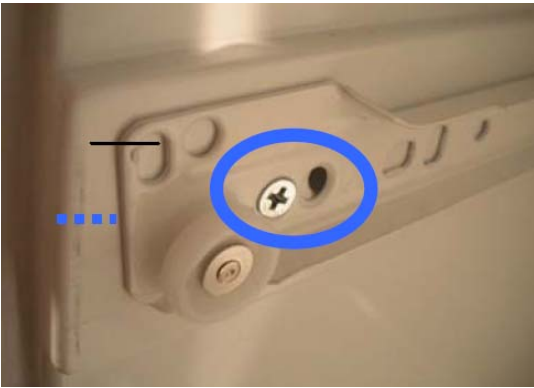


Solution

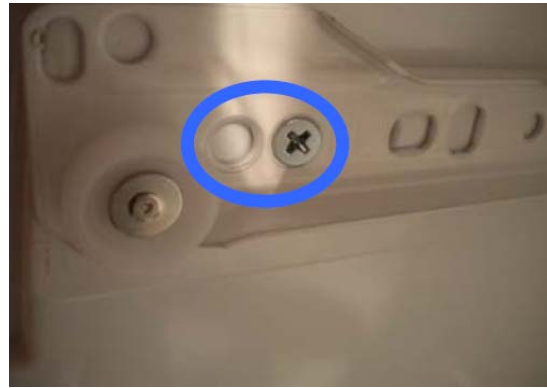
The guide rails only need to be fastened in a different position to solve this problem.

Instructions for Customer Service

1. Check whether the guide rails are fastened in the first hole.
2. Remove the screws and fasten the guide rails again in the second hole (further to the outside in relation to the refrigerator section).



WRONG - guide rail in the first hole



RIGHT - guide rail in the second hole